

- 160 Hours Practical/Observation Work
- Practical Workbook Completed
- Daily Observation Sheets Completed



AFRICAN Bush Training

COURSE OVERVIEW

Lodge Management Course

DURATION: 30 Days

CAMPUS: Drakensberg Campus

ENTRY LEVEL REQUIREMENTS:

- 18 Years of age
- Physically healthy and fit

COURSE MODULES:

Code #	Learning Program
ABT-LM0000	Introduction to Lodge Management
ABT-LM0001	Advanced Communication
ABT-LM0002	Meeting Management
ABT-LM0003	Customer Service
ABT-LM0004	High Performance Teams
ABT-LM0005	Staff Motivation
ABT-LM0006	Best Practice Implementation
ABT-LM0007	FASTRACK Leadership
ABT-LM0008	Quality Surveys & Audits
ABT-LM0009	Introduction to Lodge Management

ADDITIONAL MODULES:

Code#	Learning Programme
ABTLO 001	Prepare Rooms for Guests/ Housekeeping
ABTLO 002	Cleaning & Maintaining Lodge Areas
ABTLO 003	Porter Service
ABTLO 004	Reception/Front of House
ABTLO 005	Receive & Handle Kitchen Supplies
ABTLO 006	Clean & Maintain Kitchen

ABTLO 007	Basic Principles of Food Preparation
ABTLO 008	Appetisers & Salads
ABTLO 009	Serve Food & Beverage
ABTLO 010	Dealing with Guests & Co-workers
ABTLO 011	Workplace Hygiene

COURSE STRUCTURE:

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EVALUATION CRITERIA:

- ISCI Theory Examination
- ISCI Practical Assessment

ACCREDITATION & CERTIFICATION:

- International Students Conservation Initiative (ISCI)

COURSE FEES: R 35000:00 per student

INCLUDED: Accommodation, meals, course material, Uniform, ISCI membership, & Certification

CONTACT:

African Bush Training
Hospitality Faculty

info@africanbushtraining.com
www.africanbushtraining.com
+27 (0) 82 855 7159

