



# AFRICAN BUSH TRAINING

Field Guide & Hospitality Management School

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## LODGE OPERATIONS COURSE



If you want to enter the Game Lodge industry this 14-day course is probably the most valuable training program to kick-start your career.....because it gives you knowledge and practical hands-on experience across all lodge departments and operations!!!

The LODGE OPERATIONS COURSE is a unique training program exposing students to the different departments in an active lodge set-up.

Students get the opportunity to “visit” each one of these departments to gain first hand practical experience in all aspects of the daily running and functioning of a lodge.

This course is ideal for students serious about entering the Game Lodge industry as it provides a firm foundation and experiential background on general lodge operations.

During the course students will get the opportunity to interact with “real” guest and learn what it takes to really engage in customer service and providing the ultimate guest experience. *Doing preventative maintenance inspections, working in the bar, serving food, greeting guests in the reception area, making beds and cleaning bathrooms is all part of this unique course and lodge experience.*

### MODULES:

Front Of House, Guest Hosting, Food & Beverage (Kitchen), Floor Management, Waitering, Bartending, Housekeeping, Preventative Maintenance, Customer Service and much more...

**DURATION:** 14 Days Full-time

**COST:** R 17 400:00 per student

*(Includes: Full boarding, Accommodation, Meals, Uniform, Course Material, ISCI Membership, Exam, Assessment and Moderation Fees)*

**LOCATION:** AFRICAN BUSH TRAINING campus, situated in the Northern Drakensberg of the Limpopo Province close to Ohrigstad.

